Does your legal billing software protect client confidentiality?

The relationship between an attorney and client is one that requires trust and confidentiality. When clients provide your firm with information, they expect that it will be maintained in a safe and confidential manner. Even a single breach of this duty can drastically affect your client's privacy and create problems for the entire firm.

The American Bar Association (ABA) provides some guidance about the legal and ethical obligations of confidentiality. Model Rules of Professional Conduct 1.6 states that a lawyer shall "make reasonable efforts to prevent the inadvertent or unauthorized disclosure of, or unauthorized access to, information relating to the representation of a client."

The threat of security breach is constantly present in today's cyber world. Identity thieves constantly create new ways to hack into computing systems and steal valuable information.

It has only been within recent years that the ABA has opined about what reasonable actions law firms should take to protect client data from hackers. One sample opinion on the matter states in part that an attorney should either:

- Have enough computer competence to evaluate potential threats and choose adequate software to address them; or
- Hire a professional consultant with the necessary level of competence to address these issues.

Additionally, most states mandate that specific categories of documents be maintained in a confidential manner, to include:

- social security numbers
- driver's license numbers
- bank account information

- health related documentations

From personal injury claims to domestic relations, it's easy to see how these laws apply to legal practices. But a security breach can also occur during the billing process without proper mechanisms in place. Not only could your firm face professional consequences from inadequate security measures, but breaches can also result in civil or criminal liability.

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When choosing your legal billing software, go with a company that understands the importance of keeping your client information safe and secure. At TimeSolv, we have done the research and put in the work to ensure that we provide your firm with a top level of data security. Our services our hosted by a state-of-the-art data center provided by Amazon Web Services (AWS). AWS is ISO 9001 certified and completed SAS 70 compliance, as well as a Type II Audit. Rest assured that all transmissions between your browser and our data center are highly encrypted with 128-bit SSL and we are proud to be PCI DSS compliant.

So, what does all of this mean? It means we go the extra mile to instill confidence in our services and protect your firm's confidential information

Find out all the ways that TimeSolv works to provide you with premiere time-management and legal billing services. Take advantage of our 30-day free trial, which requires no credit card information or long-time commitment. We are confident that our services will prove invaluable to your legal practice.

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