Who Has Time for a Steep Learning Curve?

What good is a legal billing software system if no one in your firm knows how to use it? Many of the traditional programs are unreasonably difficult to use. For example, a quick search of Timeslips reviews online will result in several complaints about the challenges of learning the system. One review even references a user guide with more than 400 pages. Who has time to read and comprehend 400 pages of instructions? I would feel discouraged before I even began. Some savvy entrepreneurs have even created entire businesses around extensive training sessions for these programs. Add in periodic troubleshooting or unexpected problems… and it's all just too much.

TimeSolv offers a user-friendly experience

The developers of TimeSolv see no value in offering a product that is too difficult for customers to adequately use. So, they pride themselves on offering features that are user-friendly and require only a reasonable amount of training. When you open the TimeSolv applications, you find an interface that is easy to follow and understand. Every option is clearly marked and placed in a logical order.

Customization options allow the user to tailor the applications to meet their individual needs, furthering its ease of use. You can organize your hours by client, matter, project, or activity. You can also run multiple timers simultaneously and view your calendars in a daily, weekly or monthly format. The minimal footprint screen of the desktop application allows you to work within a clean workspace, without the nuisance of an overwhelming billing program in the way. On the mobile app, you can choose to only view recently activity, so you quickly find what you need, without sifting through an entire list of client matters.

Top-notch customer service for your convenience

For those times when extra help is needed, TimeSolv offers a variety of customer service options to meet your immediate needs. For newbies, there is a *Get Started* section on the website that efficiently walks you through the setup process. The *Frequently Asked Questions* section is filled with valuable support information, or you can quickly search for specific topics and solutions in the *Knowledge Base*. For those wanting an interactive experience, TimeSolv offers online meetings and live chat sessions. As if all of that were not enough, customer service representatives are available by telephone on business days and by email every day.

With TimeSolv time tracking and billing software, there is no steep learning curve. This is a company that values you as a customer and works to ensure that you receive the level of service you expect. Start your free trial today. No credit card is required and customer service is available to you at no charge during the trial period. Click here to get started today.

About Erika Winston:

Erika Winston is a Virginia based writer with a passion for all things legal. As a former domestic relations attorney, she understands the challenge of determining the best fee structure for your practice. Erika is a regular contributor to TimeSolv and a variety of other publications.