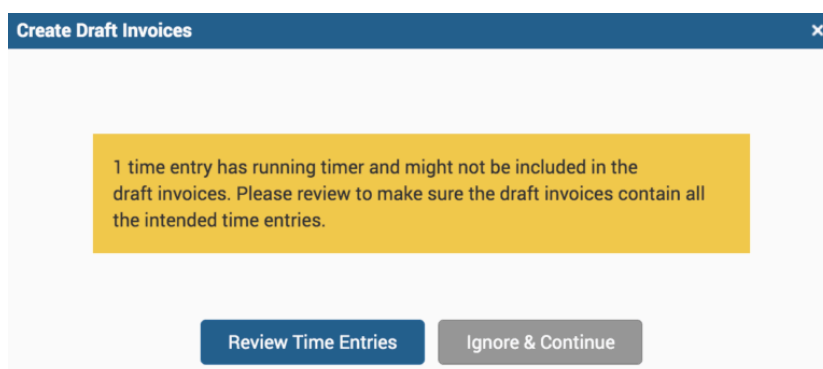


Tip of the Week: Running Timers While Generating Invoices

With TimeSolv's ability to have running timers continuing in the background when you change which screen you're on, things can get complicated in areas such as generating invoices while timers are running in the background. Previously, if a timer was running for a Matter, and the user tried to generate an invoice against that Matter, that invoice was generated without a warning message. This week's Tip of the Week talks about the newly implemented warning message that is now shown whenever any Time Entry with a running timer (and Approved status if you have Approvals in use) is being applied to a Matter that a billing user tries to generate an invoice for.

Now, if you have a timer(s) running in the background and try to generate an invoice against that Matter(s), you'll see the following message:



We don't want our users to have invoices missed being sent out to clients, causing payment delays and confusion on both ends. That's why this warning message has been implemented to ensure our customers always experience a smooth billing process using TimeSolv.

If you'd like TimeSolv support for more help in understanding running timers while generating invoices in TimeSolv, please call 1.800.715.1284 or

Contact support!

[Contact support](#)