

Tip of the Week: TimeSolvPay

TimeSolv's own payment collections solution, TimeSolvPay, allows firms to accept payments online. This means getting paid faster with a convenient option.

Here are some of the incredible features and benefits TimeSolvPay offers:

- Next-day funding providing faster access to funds than traditional invoicing and paper check payments.
- No monthly, annual, industry, or hidden fees and guaranteed savings on credit card processing.
- Retainer replenishment and payments to trust.
- Ethically compliant functionality ensuring fees are deducted from the proper account.
- Increased collection rates and improved cash flow.
- Automation capabilities such as recurring billing and payment plans.
- Secure electronic presentment and payment options for invoicing.
- Convenient, contactless payment options for clients – they can even pay from their smartphone!

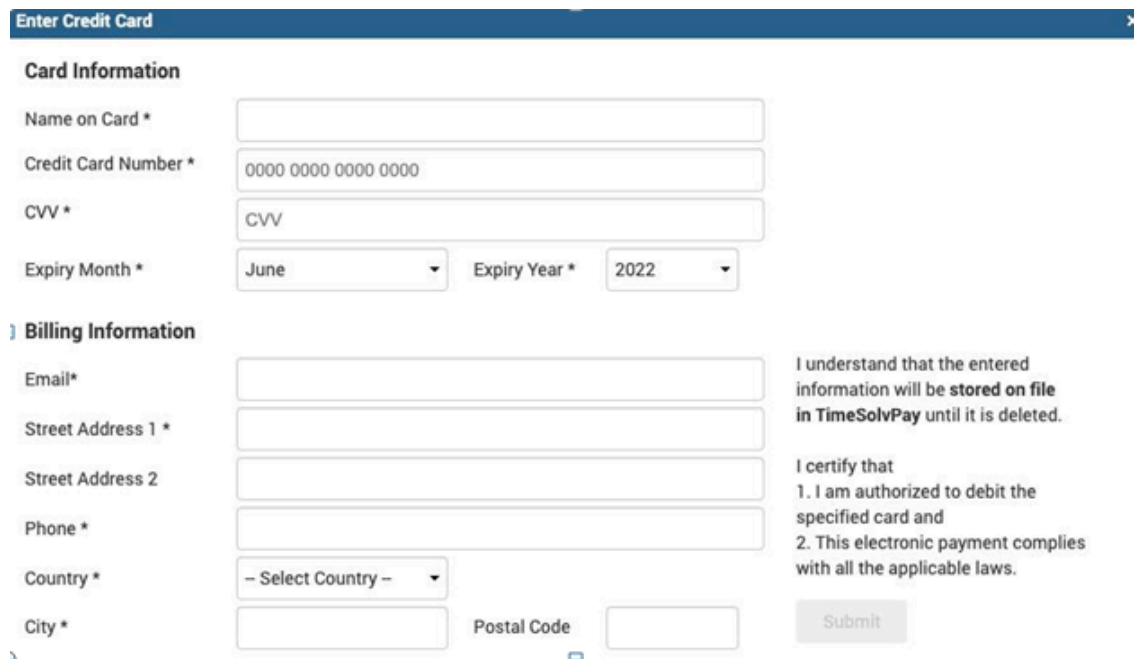
How to Sign Up

Users can sign up for TimeSolvPay directly from within the TimeSolv app. Head under **Payments>Settings>TimeSolvPay** tab. Check out our [help articles](#) for more information on how to get you set up!

With secure credit card and ACH processing now built into TimeSolv, our users can spend more time practicing law, and less time chasing invoices. Make your cash flow worries disappear by running hundreds of payments on schedule with just a click of a button. What's more, TimeSolvPay has a custom-built portal to easily track payments.

Store Payment Method on File

To store a payment method on file for a Client, click under either under Client Payment Settings or Matter Payment Settings. Navigate to **Clients>Clients & Matters>Client/Matter>Payment Settings** tab. Click on the **'Enter Credit Card'** button to save your client's payment information.



The screenshot shows a modal window titled "Enter Credit Card" with a close button (X) in the top right corner. The form is divided into two sections: "Card Information" and "Billing Information".

Card Information

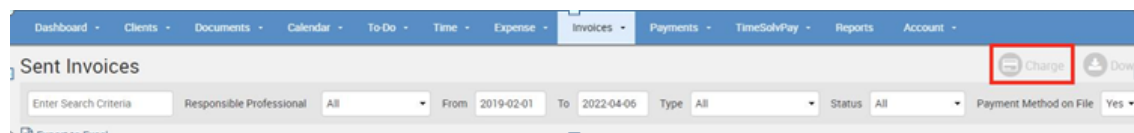
- Name on Card *: Text input field.
- Credit Card Number *: Text input field with placeholder "0000 0000 0000 0000".
- CVV *: Text input field with placeholder "CVV".
- Expiry Month *: Dropdown menu with "June" selected.
- Expiry Year *: Dropdown menu with "2022" selected.

Billing Information

- Email*: Text input field.
- Street Address 1 *: Text input field.
- Street Address 2: Text input field.
- Phone *: Text input field.
- Country *: Dropdown menu with "-- Select Country --" selected.
- City *: Text input field.
- Postal Code: Text input field.

On the right side of the form, there is a disclaimer: "I understand that the entered information will be stored on file in TimeSolvPay until it is deleted." Below this is a certification section: "I certify that" followed by two numbered points: "1. I am authorized to debit the specified card and" and "2. This electronic payment complies with all the applicable laws." At the bottom right is a "Submit" button.

Once you have those payment details stored, the firm can navigate to **Invoices>Sent** screen and charge that credit card whenever needed. For example, if you select an invoice via the checkbox, and select the **'Charge'** button on the top right side of the screen, the system will run a payment against the card on file.



The screenshot shows the "Sent Invoices" screen in the software interface. The top navigation bar includes links for Dashboard, Clients, Documents, Calendar, To-Do, Time, Expense, Invoices (selected), Payments, TimeSolvPay, Reports, and Account. Below the navigation bar, the "Sent Invoices" title is followed by a "Charge" button (highlighted with a red box) and a "Download" button. Below these buttons is a search bar and several filters: "Responsible Professional", "All" (dropdown), "From 2019-02-01", "To 2022-04-06", "Type All" (dropdown), "Status All" (dropdown), and "Payment Method on File Yes" (dropdown). At the bottom left, there is a "Export to Excel" button.

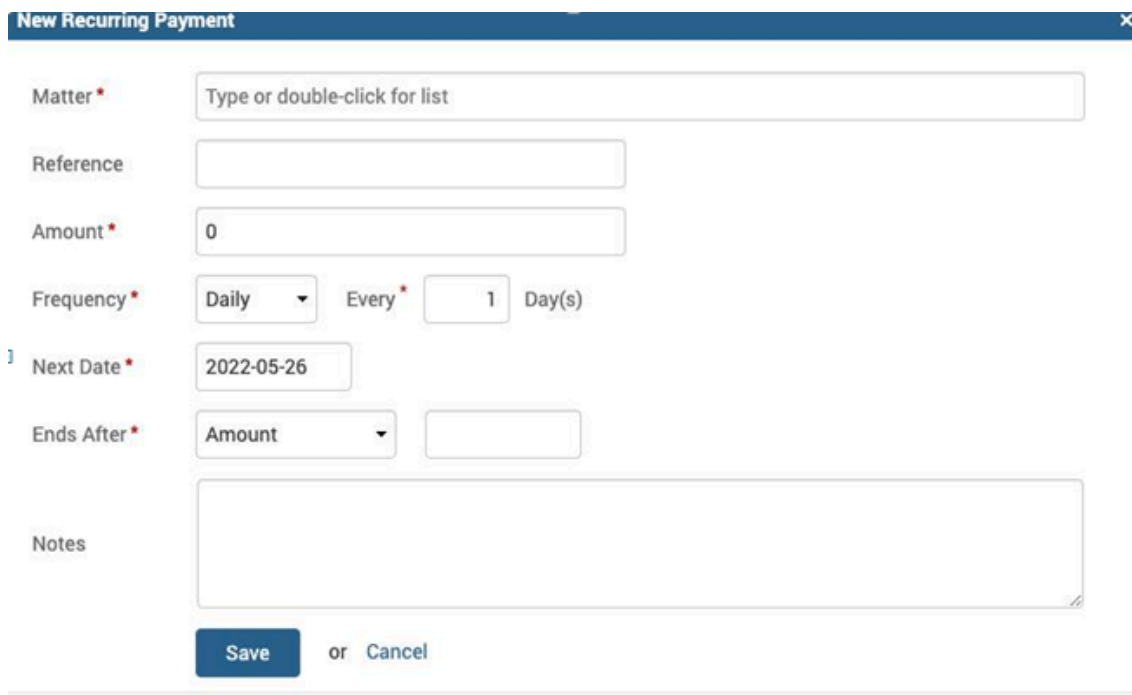
The system will understand that it will only make a charge against those Clients & Matters that have a card or bank information on file. If they do not, it just gets passed over. So don't worry if you want to just go ahead and 'select all' Invoices.

Once the payment is processed, the system will show the invoice as **'Paid'** under the Sent Invoices screen, and an email will go out to the clients

thanking them for their payment so that they know the payment has been run.

Recurring Payments

The firm can even set up recurring payments against a card/bank account by clicking under **TimeSolvPay>Recurring Payments** screen. These can be set up as daily, weekly, monthly, or annually. You can even set up the end time, which can be either by the amount collected, after X amount of charges, or after a certain date.



The screenshot shows a web form titled "New Recurring Payment" with a close button (X) in the top right corner. The form contains the following fields and options:

- Matter ***: A text input field with the placeholder "Type or double-click for list".
- Reference**: An empty text input field.
- Amount ***: A text input field containing the value "0".
- Frequency ***: A dropdown menu set to "Daily", followed by "Every *" and a text input field containing "1", and "Day(s)".
- Next Date ***: A date picker field showing "2022-05-26".
- Ends After ***: A dropdown menu set to "Amount", followed by an empty text input field.
- Notes**: A large, empty text area.
- At the bottom, there are two buttons: "Save" (in a blue box) and "or Cancel" (in a light blue box).

With all these customizations upon setting up a recurring payment, you don't need to worry about it after it is set up, as TimeSolvPay and the TimeSolv system will take care of it all for you! This is an excellent way to set up payment plans with your clients.

Just make sure you write this information in your engagement letter before you start running payments using the details on file, so your clients have the heads up that you will be running payments against invoices. For example, you can inform them ahead of time: 'We will send you your invoice, and you have X number of days to review your invoice, after which

we will run the payment against your card on file'. This will avoid any unexpected disputes.

TimeSolv CEO Raza Hasan spoke about the TimeSolvPay solution:

"Accepting online payments means attorneys are providing more convenient options and getting paid quicker. With this type of tech in place, firms can better forecast cash flow and streamline management of receivables and trust-related payments."