

Tip of the Week: Two-Factor Authentication for Your TimeSolv Login

Two-factor authentication means the user is only granted access after presenting two pieces of evidence to an authentication mechanism. This pretty much means having two passwords. The first password would be the one you created when you signed up with TimeSolv, and the second password would be an authenticated password that constantly changes randomly via another app used to generate and authenticate the second password. This week's Tip of the Week will walk you through setting up two-factor authentication on your TimeSolv login.

Why Two-Factor Authentication Matters for Your TimeSolv Login

Two-factor authentication increases the safety of online accounts by requiring two types of information from the user, such as a PIN, before the user can log in. The first factor is the password. The second factor is the additional item. This increases security for the account, helping you build secure online relationships with your customers and protect every TimeSolv.com login your firm uses.

How to Enable Two-Factor Authentication on Your TimeSolv.com Login

Ensure two-factor authentication is enabled under Account > Settings > General tab.

Specify how often users need to authenticate and select the authentication type as either By email or By Authenticator App. If you set it as by email, the user will get a one-time PIN code emailed to their registered address which they will need to log in. If it is set as by authenticator app, the user will need to scan a QR code on an authenticator app to generate their one-time PIN code.

Authenticator App Setup, Step by Step

For an authenticator app setting, once settings have been enabled, the next time users attempt to log in to their TimeSolv login they will have to go through a series of steps before they can access their TimeSolv accounts.

The user will first have to install an authenticator app if they have not done so already. To download the app on your phone, open up the app store on your phone and search for an authentication app, or scan the QR code from your phone by clicking on the “click here” link shown on Step 1 of the TimeSolv screen. TimeSolv recommends the Microsoft Authenticator app.

In this example, we will lead you through the steps on the Microsoft Authenticator app. Once you have downloaded the authenticator app, open it up and click on Add account. Select Other for the kind of account you will be adding. This will open up a QR code scanner. Scan the code you see on Step 2 of the TimeSolv screen.

Once successfully scanned, you will get a unique 6 digit PIN code from the authenticator app that is only valid for a few seconds, so make sure you are quick to type that into the field shown on Step 3 of the TimeSolv screen. You should be logged in to your TimeSolv login now and ready to go.

TimeSolv Login FAQs

A few quick reminders that come up often around the TimeSolv login.

- If you ever search for “timesolve login” by mistake, the product is spelled TimeSolv. Use the same TimeSolv.com login email and password you registered with.

- Your two-factor settings apply to every TimeSolv login under your account. Adjust them in Account > Settings > General.
- If you are locked out, contact TimeSolv support at 1.800.715.1284 for help recovering your TimeSolv login.
- If you would like to contact TimeSolv support for help, please call 1.800.715.1284 or use the contact support link on TimeSolv.com.