



Privacy Policy

TimeSolv Corporation has created this **Privacy Policy** to demonstrate our firm commitment to privacy. The following discloses information gathering and dissemination practices for this web site:

<http://www.timesolv.com>.

Your IP Address

Your IP address is used by this site to help diagnose problems with our server and to administer our web site. It is also used to gather broad demographic information.

Cookies

Our site uses cookies to keep track of your online session. We do not use cookies for other purposes. We do not link cookies or IP address logs to information that personally identifies users.

Customer Information

Our site's registration form requires contact information such as contact person, name of the business, address, phone number, email address, profession, and time zone. If the service is used for more than 30 days, we require billing information such as a credit card or bank-routing number that is verified through a third party. We use customer contact information from the registration form to send the user information about our company. You will receive a confirmation email when signing up for the service as well as periodic updates about new or upcoming features. Users may opt-out of receiving future emails; see the choice/opt-out section below. Financial information that is collected is used to bill the user for products and services. Unique identifiers are collected for use as account numbers in our record system and for better handling of support inquiries.

Information Collected from Services

Some of the Services provided by TimeSolv require the customer to upload or store on TimeSolv's website personally identifiable information for customer's clients or employees. This Privacy Policy covers only information collected through TimeSolv's web site and not information that may be collected through TimeSolv's applications. See TimeSolv's Terms of Service ([link](#)) for information on protection of information collected through TimeSolv's Services.

Links

This site contains links to other sites. TimeSolv is not responsible for the privacy practices or the content of such third party web sites.

Limited Sharing of Data

TimeSolv also promotes and has alliances with third parties. These alliances are used solely to provide additional services for the user. This data is only shared with third parties when the user elects to use the added functionality and services provided by third parties. When data is shared with a third party, it is kept in strictest confidence and used solely to either help us provide services or help your firm provide services to your clients. If you access our site through a partner, please refer to our partner's privacy statement to determine what information they may be collecting.

Security

This site has security measures in place to protect the loss, misuse and alteration of the information under our control. The application component of the site uses SSL encryption to protect information that is transmitted across the Internet. All passwords are encrypted and not visible to TimeSolv employees. Only a handful of trusted employees have access to any data files. Access to the data is protected through software encryption using trusted certificates and multiple password checkpoints. All employees of TimeSolv are aware of our security policies. These security policies are reviewed regularly.

Customer Testimonials

We post customer testimonials on our web site which may contain personally identifiable information. We do obtain the customer's consent via email prior to posting the testimonial to post their name along with their testimonial. If you wish to request that we remove your testimonial you may contact us at sales@timesolv.com.

Children Under Age 13

TimeSolv does not knowingly offer services to children under age 13. This web site is not directed to children under age 13. TimeSolv does not knowingly collect information of children under age 13.

Tell-A-Friend

If a user elects to use our referral service for informing a friend about our site, we ask them for the friend's email address. TimeSolv will automatically send the friend a one-time email inviting them to visit the site. TimeSolv stores this information for the sole purpose of sending this one-time email. The friend may contact TimeSolv at <http://www.timesolv.com> to request the removal of this information from our database.

Choice/Opt-Out

This site gives users the following options to remove their information from our database, to not receive future communications or to no longer receive our service. Users may opt-out of receiving emails by replying to a message and typing, "Unsubscribe" in the body of the email. To be removed from email notification distribution lists, please deactivate specific users or terminate your account. When a user account is terminated, all data is kept for at least twelve months in case a user decides to re-enroll.

Correct/Update

This site gives users the following options for changing and modifying information previously provided. Change contact information by logging in and clicking on the "Account" link and choosing the "Our Account" tab. Once on the "Our Account" page, please select the TimeSolv "Account Info" tab.

Notification of Changes

TimeSolv will not make material alterations to this privacy policy without the consent of users. If TimeSolv wishes to make such a change, it will notify all users by email first and by a web site announcement at least 30 days prior to the proposed change. If you object to the change, you may withhold your consent by sending an email to TimeSolv's address, which will be specified at that time. Generally, you may not opt out of these communications. If you do not wish to receive them, you must deactivate your account.

Legal Disclaimer

We may disclose personal information when required by law or in the good-faith belief that such action is necessary in order to conform to the edicts of the law or comply with legal process served on our web site.

Contacting the Web Site

If you have any questions about this privacy statement, the practices of this site or your dealings with this web site, please contact:

TimeSolv Corporation
3432 Denmark Avenue, # 105
Eagan, MN 55123
support@timesolv.com